Shikshan Prasarak Mandal's
Sahebrao Shankarrao Dhamdhere Arts & Commerce College,
Talegaon Dhamdhere, Tal-Shirur, Dist.-Pune 412208

Students Satisfaction Survey analysis

Academic Year 2021-22

Sample size of the survey: - 20% of the total student strength was expected but more than 50% students submitted their feedbacki.e.482 students were sent the questionnaires.

Sample selection method: Random stratified survey method was applied to conduct this survey. The random students of all faculties, classes, genders were selected for the survey.

Survey Mode: This survey was done through Online mode.

The 80% of students answered survey are of the age group between 18 to 22. As the college had only U.G. courses in the year 2021-22 100% of students are pursuing bachelor degree programme. 70% of commerce students and 30% of Arts faculty students have answered this survey. Near about 81% students have agreed that 85 to 100% syllabus had been completed during the year. 67% satisfaction result regarding teachers' well preparedness while engaging classes.

91% students have agreed to teachers' consistency in communicating effectively in classes. 72% students described teachers' approach in classes as excellent' and 10% students described it as 'very good'. Fairness of the interval evolution process has been described as 'always fair' by 83% students. 90% students have agreed that teachers give various assignments aftercompletion of topics,

About 88% students have expressed satisfaction on initiatives taken by the college to promote internship

and field visits. Almost 70% of students agreed that the teaching and mentoring process in the institution failures student in social and emotional growth. 71% students have agreed that the institution provides multiple opportunities to learn and grow, 85% of students strongly agreed that the teachers have every time informed them about their expected competencies, course and program outcomes whereas 81% of students have chosen option of 'Every Time' teachers informed them about the same. Near about 84% students have responded positively that the teachers have illustrated concepts through examples and applications every time. 83% of Teachers fully identify the strengths of the students and encourage them with providing right level of challenges whereas 10% of students replied to the same as question as 'reasonable'. 85% of the teachers do identify weakness of the students and help them to overcome their weakness. 74% students have agreed that the institute takes efforts to engage students in the monitoring, review and continue quality improvement of the teaching learning process.

Action Taken Report

The college strives to satisfy each and every student of the college on every aspect of teaching-learning process, co-curricular, extra-curricular activities. The disagreement, dissatisfaction, adverse opinions have been discussed in the I.Q.A.C. meeting. The satisfaction survey analysis report was presented and discussed in the meeting. The scope and areas for improvement were identified and the measures to address these issues were also discussed in the meeting. It was decided that the I.C.T. infrastructure for the classrooms be improved so as to make teaching-learning process more efficient.

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Students Satisfaction Survey

2021-22

Sr. No.	Quetioneries	Result	Result in %
1	**How much of the syllabus was covered in the class?**		
	85 to 100%	392	81%
	70 to 84%	49	10%
	55 to 69%	23	5%
	30 to 54%	16	3%
	Below 30%	2	0%
	Total	**482**	**100%**
2	**How well did the teachers prepare for the classes?**		
	Thoroughly	323	67%
	Satisfactorily	130	27%
	Poorly	17	4%
	Indifferently	7	1%
	Won't teach at all	5	1%
	Total	**482**	**100%**
3	**How well were the teachers able to communicate?**		
	Always effective	437	91%
	Sometimes effective	39	8%
	Just satisfactorily	6	1%
	Generally ineffective	0	0%
	Very poor communication	0	0%
	Total	**482**	**100%**
4	**The teacher's approach to teaching can best be described as**		
	Excellent	346	72%
	Very good	94	20%
	Good	34	7%
	Fair	4	1%
	Poor	4	1%
	Total	**482**	**100%**
5	**Fairness of the internal evaluation process by the teachers**		
	Always fair	402	83%
	Usually fair	46	10%
	Sometimes unfair	23	5%
	Usually unfair	5	1%
	Unfair	6	1%
	Total	**482**	**100%**
6	**Was your performance in assignments discussed with you?**		

	Every time	432	90%
	Usually	30	6%
	Occasionally/Sometimes	12	2%
	Rarely	6	1%
	Never	2	0%
	Total	**482**	**100%**
7	**The institute takes an active interest in promoting internships, student exchange, field visit opportunities for students**		
	Regularly	425	88%
	Often	23	5%
	Sometimes	22	5%
	Rarely	10	2%
	Never	2	0%
	Total	**482**	**100%**
8	**The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth**		
	Significantly	338	70%
	Very well	128	27%
	Moderately	8	2%
	Marginally	4	1%
	Not at all	4	1%
	Total	**482**	**100%**
9	**The institution provides multiple opportunities to learn and grow**		
	Strongly agree	343	71%
	Agree	117	24%
	Neutral	16	3%
	Disagree	5	1%
	Strongly disagree	1	0%
	Total	**482**	**100%**
10	**Teachers inform you about your expected competencies, course outcomes, and program outcomes**		
	Every time	411	85%
	Usually	48	10%
	Occasionally/Sometimes	20	4%
	Rarely	1	0%
	Never	2	0%
	Total	**482**	**100%**
11	**Your mentor does a necessary follow-up with an assigned task to you**		
	Every time	392	81%
	Usually	59	12%
	Occasionally/Sometimes	27	6%
	Rarely	1	0%
	I don't have a mentor	3	1%

	Total	**482**	**100%**
12	**The teachers illustrate the concepts through examples and applications**		
	Every time	403	84%
	Usually	53	11%
	Occasionally/Sometimes	21	4%
	Rarely	2	0%
	Never	3	1%
	Total	**482**	**100%**
13	**The teachers identify your strengths and encourage you with providing the right level of challenges**		
	Fully	398	83%
	Reasonably	50	10%
	Partially	22	5%
	Slightly	9	2%
	Unable to	3	1%
	Total	**482**	**100%**
14	**Teachers are able to identify your weaknesses and help you to overcome them**		
	Every time	408	85%
	Usually	44	9%
	Occasionally/Sometimes	19	4%
	Rarely	6	1%
	Never	5	1%
	Total	**482**	**100%**
15	**The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching-learning process**		
	Strongly agree	359	74%
	Agree	95	20%
	Neutral	18	4%
	Disagree	9	2%
	Strongly disagree	1	0%
	Total	**482**	**100%**
16	**The institute/ teachers use student-centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences**		
	To a great extent	411	85%
	Moderate	50	10%
	Some what	12	2%
	Very little	8	2%
	Not at all	1	0%
	Total	**482**	**100%**

17	Teachers encourage you to participate in extracurricular activities		
	Strongly agree	361	75%
	Agree	84	17%
	Neutral	28	6%
	Disagree	4	1%
	Strongly disagree	5	1%
	Total	**482**	**100%**
18	**Efforts are made by the institute/ teachers to inculcate soft skills, life skills, and employability skills to make you ready for the world of work**		
	To a great extent	412	85%
	Moderate	48	10%
	Some what	12	2%
	Very little	8	2%
	Not at all	2	0%
	Total	**482**	**100%**
19	**What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching**		
	Above 90%	344	71%
	70 – 89%	85	18%
	50 – 69%	26	5%
	30 – 49%	25	5%
	Below 29%	2	0%
	Total	**482**	**100%**
20	**The overall quality of the teaching-learning process in your institute is very good**		
	Strongly agree	352	73%
	Agree	90	19%
	Neutral	26	5%
	Disagree	4	1%
	Strongly disagree	10	2%
	Total	**482**	**100%**

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Feedback and action taken report on Curriculum
Academic Year 2021-22

Feedback Report :

The Feedback on Curriculum is taken from various stakeholders in order to enrich the quality of teaching and learning as well as to enhance employability of the students. Shikshan Prasarak Mandal's Sahebrao Shankarrao Dhamdhere Arts and Commerce College, Talegaon Dhamdhere collected online feedback from stakeholders (students, teachers, Alumni) regarding their satisfaction about the curriculum. The data collected from the stakeholders is used as an important tool for further improvement in the teaching-learning process of the institution.

1. Feedback Analysis Report : - Student Feedback on Syllabus

Total 312 Students submitted their responses on the syllabus. The Feedback form is available Online on the institutional website 94% students agreed that the syllabus reflects core knowledge of the subject. 92 % Students agreed that the syllabus is effective in developing independent thinking. 88% students agreed the syllabus have applicability to real-life situations. 90% students agreed that the syllabus reflect learning values. 88% students agreed that the syllabus effectively covers difficulty level of subject. 93% of students agreed that the course content satisfies the needs of the students. 86%students agreed that the syllabus is relevant to address local issues related to the subjects. 90% students agreed that the syllabus anticipate contemporary changes in the subject. 91% students agreed that the syllabus consists of field work, projects and practical. 93% students agreed that they are satisfied with the existing syllabus.

2. Feedback Analysis Report : - Teacher Feedback on Syllabus

Total 06 Teachers submitted their responses on the syllabus.

100% teachers agreed that the syllabus reflects core knowledge of the subject. 67% teachers feel that there are topics to be excluded from the syllabus and 93% teachers feel that new topics should be included in the syllabus. 100% teachers agreed that the syllabus can be completed in time bound manner. 83% teachers feel that the syllabus is flexible to adopt new teaching methodology. 100% teachers feel that students get adequate knowledge from the existing syllabus. 100% teachers feel that the course contents satisfy the needs of students. 83% students agreed that the syllabus is relevant to address the local needs. 100% teachers agreed that the textbooks and reference books of the syllabus are available in the market. 100% teachers agreed that there should be change and revision in the existing syllabus.

3. Feedback Analysis Report: - Parents feedback about college.

Total 140 parents responded to the feedback on the syllabus learnt by their ward for their degree course. 69% parents expressed satisfaction over the office staff in the college whereas 29% parents rated cooperation extended by the office staff was good. 73% parents were satisfied about the library staff and 26% parents rated the cooperation in library as good. 71% parents expressed satisfaction about the online educational resources and the accessibility of the resources whereas 27% parents rated the availability of the online resources as good. 76% parents expressed satisfaction over the internet facility in the college while 23% parents rated the internet facility as good. 73% parents were satisfied with the display of the results in the college whereas 26% parents rated the display of results as good. 74% parents were satisfied with cleanliness of toilets, washrooms and classrooms whereas 25% rated the cleanliness as good. 72% parents were satisfied about the clean drinking water is available in the college and 27% parents rated the drinking water facility as good. 75% parents expressed satisfaction about the grievance resolution in the college and 24% parents rated the grievance redressal as

good. 75% parents expressed satisfaction about the promotion of student exchange, internship organized for students and 24% parents rated the same as good.

Action Taken Report

The feedback reports were discussed in the I.Q.A.C. meeting. The reports were discussed at length in the meeting and it was decided that the feedback report should be made available on the institutional website for different stakeholders. The parents' feedback about college was discussed and the I.Q.A.C. members gave important suggestions for further improvement. The feedback about the support and cooperation extended to the students in college office was conveyed to the admin staff and honorable Principal gave necessary instructions about further improvement.

Dr. Ashok B. Navale

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Students Feedback About Syllabus

2021-22

Sr. No.	Quetioneries	Result	Result in %
1	**Does the syllabus reflect core knowledge of the subject?**		
	Yes	312	94%
	No	19	6%
	Total	**331**	**100%**
2	**Whether the syllabus is effective in developing independent thinking?**		
	Yes	305	92%
	No	26	8%
	Total	**331**	**100%**
3	**Does the syllabus have applicability to a real-life situation?**		
	Yes	292	88%
	No	39	12%
	Total	**331**	**100%**
4	**Does the syllabus reflect learning values? (Knowledge, Conceptual understanding, analytical abilities, logical thinking)**		
	Yes	297	90%
	No	34	10%
	Total	**331**	**100%**
5	**Is the syllabus effective cover difficulty level of the subject?**		
	Yes	291	88%
	No	40	12%
	Total	**331**	**100%**
6	**Does the course content satisfy the needs of the students?**		
	Yes	307	93%
	No	24	7%
	Total	**331**	**100%**
7	**Is the syllabus relevant to address local issues related to the subject?**		
	Yes	286	86%

	No	45	14%
	Total	**331**	**100%**
8	**Does the syllabus anticipate contemporary changes in the subject?**		
	Yes	298	90%
	No	33	10%
	Total	**331**	**100%**
9	**Does the syllabus consist of field work, projects, and practical?**		
	Yes	300	91%
	No	31	9%
	Total	**331**	**100%**
10	**Are you satisfied with the existing syllabus?**		
	Yes	307	93%
	No	24	7%
	Total	**331**	**100%**

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Teachers Feedback About Syllabus

2021-22

Sr. No.	Quetioneries	Result	Result in %
1	Does the syllabus reflect core knowledge of the subject?		
	Yes	6	100%
	No	0	0%
	Total	**6**	**100%**
2	Are there topics that should be excluded from the syllabus?		
	Yes	4	67%
	No	2	33%
	Total	**6**	**100%**
3	Are there topics that should be included from the syllabus?		
	Yes	5	83%
	No	1	17%
	Total	**6**	**100%**
4	Can syllabus be completed in time bound manner?		
	Yes	6	100%
	No	0	0%
	Total	**6**	**100%**
5	Is the syllabus flexible to adopt new teaching methodology?		
	Yes	5	83%
	No	1	17%
	Total	**6**	**100%**
6	Do students get adequate knowledge from the course syllabus?		
	Yes	6	100%
	No	0	0%
	Total	**6**	**100%**
7	Does the course content satisfy the needs of students?		
	Yes	6	100%
	No	0	0%
	Total	**6**	**100%**
8	Is the syllabus relevant to local issues?		

	Yes	5	83%
	No	1	17%
	Total	**6**	**100%**
9	Are there textbooks, reference books available in the market?		
	Yes	6	100%
	No	0	0%
	Total	**6**	**100%**
10	Should changes be considered in the revision of the syllabus?		
	Yes	6	100%
	No	0	0%
	Total	**6**	**100%**

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Parents FeedBack About College

2021-22

Sr. No.	Quetioneries	Result	Result in %
1	**The office staff in the college is cooperative and helpful:**		
	Satisfactory	140	69%
	Good	60	29%
	Average	4	2%
	Unsatisfactory	0	0%
	Total	**204**	**100%**
2	**The library staff is cooperative and helpful:**		
	Satisfactory	148	73%
	Good	54	26%
	Average	2	1%
	Unsatisfactory	0	0%
	Total	**204**	**100%**
3	**Online educational resources are available and accessible in the library:**		
	Satisfactory	144	71%
	Good	56	27%
	Average	4	2%
	Unsatisfactory	0	0%
	Total	**204**	**100%**
4	**Internet facility provided in the Library is satisfactory:**		
	Satisfactory	155	76%
	Good	46	23%
	Average	3	1%
	Unsatisfactory	0	0%
	Total	**204**	**100%**
5	**The prescribed books/reading materials are available in the library:**		
	Satisfactory	148	73%
	Good	56	27%
	Average	0	0%
	Unsatisfactory	0	0%

	Total	**204**	**100%**
6	**Results are displayed by the college:**		
	Satisfactory	148	73%
	Good	53	26%
	Average	3	1%
	Unsatisfactory	0	0%
	Total	**204**	**100%**
7	**Toilets / washrooms are clean and properly maintained:**		
	Satisfactory	149	73%
	Good	51	25%
	Average	2	1%
	Unsatisfactory	2	1%
	Total	**204**	**100%**
8	**The classrooms are clean and well maintained:**		
	Satisfactory	151	74%
	Good	50	25%
	Average	2	1%
	Unsatisfactory	1	0%
	Total	**204**	**100%**
9	**The campus is green and eco-friendly:**		
	Satisfactory	147	72%
	Good	54	26%
	Average	3	1%
	Unsatisfactory	0	0%
	Total	**204**	**100%**
10	**Clean drinking water is available in the college campus:**		
	Satisfactory	145	71%
	Good	56	27%
	Average	2	1%
	Unsatisfactory	1	0%
	Total	**204**	**100%**
11	**The buildings / classrooms are accessible to disabled persons:**		
	Satisfactory	151	74%
	Good	52	25%
	Average	0	0%
	Unsatisfactory	1	0%
	Total	**204**	**100%**

12	**The campus has adequate power supply:**		
	Satisfactory	151	74%
	Good	51	25%
	Average	1	0%
	Unsatisfactory	1	0%
	Total	**204**	**100%**
13	**Our grievances are redressed / problems are solved well in time:**		
	Satisfactory	152	75%
	Good	49	24%
	Average	3	1%
	Unsatisfactory	0	0%
	Total	**204**	**100%**
14	**The functioning of the placement cell in the college is satisfactory:**		
	Satisfactory	150	74%
	Good	50	25%
	Average	4	2%
	Unsatisfactory	0	0%
	Total	**204**	**100%**
15	**Continuous efforts are taken by the college to improve the quality of teaching and learning:**		
	Satisfactory	148	73%
	Good	54	26%
	Average	1	0%
	Unsatisfactory	1	0%
	Total	**204**	**100%**
16	**The college takes interest in strengthening its ties with industries, professional bodies etc:**		
	Satisfactory	151	74%
	Good	48	24%
	Average	4	2%
	Unsatisfactory	1	0%
	Total	**204**	**100%**
17	**The college promotes student exchange, internship etcprogrammes for providing new opportunities to students:**		
	Satisfactory	152	75%
	Good	49	24%
	Average	3	1%
	Unsatisfactory	0	0%
	Total	**204**	**100%**

18	**The mentoring process of the college helped me to identify my strengths and face challenges:**		
	Satisfactory	154	75%
	Good	48	24%
	Average	1	0%
	Unsatisfactory	1	0%
	Total	**204**	**100%**
19	**The overall teaching and mentoring process of the college is excellent:**		
	Satisfactory	154	75%
	Good	48	24%
	Average	1	0%
	Unsatisfactory	1	0%
	Total	**204**	**100%**

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Parents Feedback About Syllabus

2021-22

Sr. No.	Quetioneries	Result	Result in %
1	Does the syllabus of your ward reflect core knowledge of the subject?		
	Yes	80	100%
	No	0	0%
	Total	**80**	**100%**
2	Whether the content of the course is heavy for your ward?		
	Yes	73	91%
	No	7	9%
	Total	**80**	**100%**
3	Are you satisfied with syllabus offered to your ward?		
	Yes	79	99%
	No	1	1%
	Total	**80**	**100%**
4	Whether the syllabus is effective in developing independent thinking?		
	Yes	75	94%
	No	5	6%
	Total	**80**	**100%**
5	Does the syllabus help to inculcate ethics and moral values in your ward?		
	Yes	75	94%
	No	5	6%
	Total	**80**	**100%**
6	Whether study tour, field visits, industrial visit, project are necessary?		
	Yes	76	95%
	No	4	5%
	Total	**80**	**100%**
7	Does your ward adequate knowledge of syllabus?		
	Yes	78	98%

	No	2	3%
	Total	**80**	**100%**
8	**Does the course content satisfy the academic profession & practical needs of your ward?**		
	Yes	76	95%
	No	4	5%
	Total	**80**	**100%**
9	**Does the syllabus reflect solution for the local situation?**		
	Yes	74	93%
	No	6	8%
	Total	**80**	**100%**
10	**Should changing be considered for next academic year?**		
	Yes	77	96%
	No	3	4%
	Total	**80**	**100%**

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