

Shikshan Prasarak Mandal's  
**SAHEBRAO SHANKARRAO DHAMDHERE ARTS & COMMERCE COLLEGE**  
Talegaon Dhamdhere, Shirur, Pune 412208

**STUDENTS SATISFACTION SURVEY**  
**A.Y. 2022-23**

**Sample Size of the Survey:** Online Feedback form is made available on the institutional website. More than 50% (423) of the students (844) responded to the Online Survey on Student Satisfaction. U.G. (Arts, Commerce, B.B.A. and Science) and P.G. (Commerce and Arts) students participated in the survey.

Mode: Online.

**Analysis of the Survey.**

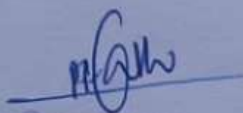
80 % students agreed that 80 to 90% of the syllabus was covered by the subject teachers. 93% of the students agreed that the teachers were prepared satisfactorily and thoroughly. 91% of the students agreed that the teachers communicated well during the lectures. 72 % of the students agreed that the teachers approaching to teaching was excellent. 17% students described teachers' approach as very good. 83% students expressed that their exam assessment was always fair. 88% students agreed that the college took initiative in providing opportunities such as internship, field visits, and student exchange. 20% students agreed that the mentoring process helped to develop their cognitive, social and emotional growth. 77% students described the same mentoring done by the institute as 'significant'. More than 80% students strongly agreed that the institute provided them the opportunities to learn and grow. 87% students strongly agreed that the teachers communicated them expected competencies, learning outcomes, and program outcomes. 85% students agreed that their mentor every time followed up with the tasks assigned. 86% students agreed that the teachers every time explained concepts with help of examples and applications. 85% students agreed that the teachers fully identified their strengths and encouraged them with providing them right level of challenges. 85% students agreed that the teachers helped them fully to identify their weaknesses and helped them to overcome. 79% students strongly agreed and 15% students agreed that the institute makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching-learning process.



88% students agreed that the teachers use student-centric methods such as experiential learning, problem solving methods, participative learning to a great extent. 78% strongly agreed and 14% students agreed that the teachers encouraged them to participate in extra-curricular activities. 78 % students agreed to a great extend that Efforts are made by the institute/ teachers to inculcate soft skills, life skills, and employability skills to make them ready for the world of work. 75% students agreed that more than 90% teachers use online tools, ppts during teaching. 78% students strongly agreed and 14% students agreed that overall quality of education in the institute is good.

### Action Taken Report

The Feedback analysis was presented in the I.Q.A.C. meeting and it was discussed thoroughly. The survey analysis underlines the areas where the teachers need to work more and the areas where gradual improvement is taking place. The I.Q.A.C. expressed satisfaction about majority of students appreciating efforts taken by the institute on various aspects of teaching learning process. However, the mentoring and use of online teaching tools are the two key points where teachers need to improve a lot. The students concern about required support expressed through satisfaction survey is genuine and it was decided that the strategy needs to be planned for improving mentoring system in the institute. The teachers raised issue of making available online tools for making teaching-learning process more student friendly.



Coordinator

Internal Quality Assurance Cell  
**S. S. Dhamdhare Arts &  
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Principal

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Sr. No.	Questionnaires	Result	Result in %
1	How much of the syllabus was covered in the class?		
	85 to 100%	339	80.14%
	70 to 84%	46	10.87%
	55 to 69%	25	5.91%
	30 to 54%	12	2.84%
	Below 30%	1	0.24%
	<b>Total</b>	<b>423</b>	<b>100.00%</b>
2	How well did the teachers prepare for the classes?		
	Satisfactorily	98	23.17%
	Thoroughly	300	70.92%
	Indifferently	6	1.42%
	Poorly	15	3.55%
	Won't teach at all	4	0.95%
	<b>Total</b>	<b>423</b>	<b>100.00%</b>
3	How well were the teachers able to communicate?		
	Always effective	385	91.02%
	Sometimes effective	34	8.04%
	Just satisfactorily	4	0.95%
	<b>Total</b>	<b>423</b>	<b>100.00%</b>
4	The teacher's approach to teaching can best be described as		
	Excellent	308	72.81%
	Very good	76	17.97%
	Fair	4	0.95%
	Good	32	7.57%
	Poor	3	0.71%
	<b>Total</b>	<b>423</b>	<b>100.00%</b>
5	Fairness of the internal evaluation process by the teachers		
	Always fair	352	83.22%
	Usually fair	39	9.22%
	Sometimes unfair	19	4.49%
	Unfair	6	1.42%
	Usually unfair	7	1.65%
	<b>Total</b>	<b>423</b>	<b>100.00%</b>
6	Was your performance in assignments discussed with you?		
	Every time	378	89.36%
	Usually	29	6.86%
	Occasionally/Sometimes	11	2.60%
	Never	2	0.47%
	Rarely	3	0.71%
	<b>Total</b>	<b>423</b>	<b>100.00%</b>



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7	The institute takes an active interest in promoting internships, student exchange, field visit opportunities for students		
	Regularly	374	88.42%
	Rarely	9	2.13%
	Sometimes	18	4.26%
	Often	21	4.96%
	Never	1	0.24%
	<b>Total</b>	<b>423</b>	<b>100.00%</b>
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth		
	Moderately	8	1.89%
	Very well	81	19.15%
	Significantly	328	77.54%
	Not at all	3	0.71%
	Marginally	3	0.71%
	<b>Total</b>	<b>423</b>	<b>100.00%</b>
9	The institution provides multiple opportunities to learn and grow		
	Agree	80	18.91%
	Neutral	13	3.07%
	Strongly agree	325	76.83%
	Strongly disagree	1	0.24%
	Disagree	4	0.95%
	<b>Total</b>	<b>423</b>	<b>100.00%</b>
10	Teachers inform you about your expected competencies, course outcomes, and program outcomes		
	Every time	371	87.71%
	Usually	32	7.57%
	Occasionally/Sometimes	17	4.02%
	Never	2	0.47%
	Rarely	1	0.24%
	<b>Total</b>	<b>423</b>	<b>100.00%</b>
11	Your mentor does a necessary follow-up with an assigned task to you		
	Every time	360	85.11%
	Usually	36	8.51%
	Occasionally/Sometimes	25	5.91%
	I don't have a mentor	2	0.47%
	<b>Total</b>	<b>423</b>	<b>100.00%</b>
12	The teachers illustrate the concepts through examples and applications		
	Every time	366	86.52%
	Occasionally/Sometimes	14	3.31%
	Usually	40	9.46%
	Never	2	0.47%
	Rarely	1	0.24%
	<b>Total</b>	<b>423</b>	<b>100.00%</b>



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13	The teachers identify your strengths and encourage you with providing the right level of challenges		
	Fully	363	85.82%
	Partially	16	3.78%
	Slightly	9	2.13%
	Reasonably	33	7.80%
	Unable to	2	0.47%
	<b>Total</b>	<b>423</b>	<b>100.00%</b>
14	Teachers are able to identify your weaknesses and help you to overcome them		
	Every time	362	85.58%
	Occasionally/Sometimes	20	4.73%
	Usually	30	7.09%
	Rarely	6	1.42%
	Never	5	1.18%
	<b>Total</b>	<b>423</b>	<b>100.00%</b>
15	The institution makes effort to engage students in the monitoring, review and continuous quality		
	Agree	65	15.37%
	Strongly disagree	1	0.24%
	Strongly agree	338	79.91%
	Neutral	13	3.07%
	Disagree	6	1.42%
	<b>Total</b>	<b>423</b>	<b>100.00%</b>
16	The institute/ teachers use student-centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences		
	Moderate	33	7.80%
	Some what	9	2.13%
	To a great extent	374	88.42%
	Very little	6	1.42%
	Not at all	1	0.24%
	<b>Total</b>	<b>423</b>	<b>100.00%</b>
17	Teachers encourage you to participate in extracurricular activities		
	Agree	63	14.89%
	Neutral	21	4.96%
	Strongly agree	333	78.72%
	Strongly disagree	3	0.71%
	Disagree	3	0.71%
	<b>Total</b>	<b>423</b>	<b>100.00%</b>



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18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills, and employability skills to		
	Moderate	33	7.80%
	To a great extent	372	87.94%
	Very little	7	1.65%
	Some what	9	2.13%
	Not at all	2	0.47%
	<b>Total</b>	<b>423</b>	<b>100.00%</b>
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching		
	70 – 89%	66	15.60%
	50 – 69%	24	5.67%
	Above 90%	318	75.18%
	30 – 49%	13	3.07%
	Below 29%	2	0.47%
	<b>Total</b>	<b>423</b>	<b>100.00%</b>
20	The overall quality of the teaching-learning process in your institute is very good		
	Strongly agree	330	78.01%
	Strongly disagree	8	1.89%
	Agree	62	14.66%
	Neutral	21	4.96%
	Disagree	2	0.47%
	<b>Total</b>	<b>423</b>	<b>100.00%</b>



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